

My place,
where I *dream.*



Important *Information*

CHECK-IN

Check-in is from 2:00 p.m. (guaranteed).

EARLY CHECK-IN

Early check-in is available from 8:00 a.m. for an additional charge of CHF 50.00.

CHECK-OUT

Please check out of your room on the day of departure before the start of the event or by 10:00 a.m. at the latest and return the CAMPUS key to reception. Depending on availability, late check-out is possible for a fee of CHF 50.00.

NIGHT'S REST

Night's rest from 10:00 p.m.

EMERGENCY EXITS

There is a plan on the back of the room door showing the nearest emergency exit. All emergency exits are marked with an illuminated emergency exit sign.

CASHLESS PAYMENT

Get discounts in our self-service restaurants and Selecta vending machines by charging your Campus Key at one of our charging stations. At the end of your stay, you can validate your Campus Key at one of the charging stations or at reception. Your Campus Key is also your room key.



BANK / ATM

The nearest ATM is at Sursee railway station.

PAYMENT METHODS

Besides cash, we accept Maestro, Master, Visa and Postcards, as well as V-Pay, TWINT and Reka.

TV, RADIO AND ALARM

The radio and alarm clock are integrated directly into the TV. The instruction manual and channel list are on the coffee table.

SAFE

The rooms do not have a safe. If you wish to store your valuables in a safe, please contact reception.

TELEPHONE

Free public telephones are available throughout CAMPUS SURSEE for calls to Swiss landlines and mobile phones (chargeable services excluded). Don't forget to dial a "0" in front of the number you wish to call.

MEDICAL ASSISTANCE

We can arrange a doctor for medical assistance.

FREE WIFI

To use our WiFi free of charge in all buildings of CAMPUS SURSEE, simply follow these steps:

1. Activate WiFi on your device (under settings) and select the network «CAMPUS SURSEE».
2. Start your web browser. Choose «Free SMS Login». Enter your mobile phone number.
3. You will receive an access code by SMS. Enter it to activate the connection.
4. Read and accept the terms and conditions. You will need to register again after 7 days. WiFi access can be used with up to three devices.

If problems arise, contact the Swisscom hotline directly and free of charge: 0800 800 800.

Additional *Services*

LUGGAGE SERVICE

Luggage transport or storage? Please contact reception.

ADAPTERS & CHARGERS

Adapters or chargers for mobile phones can be borrowed from reception.

TOILETRIES

Basic toiletries such as toothbrushes, toothpaste, etc. are available at reception.

BABY COT

We are happy to provide a baby cot in your room free of charge (subject to availability).

SEWING SERVICE

We are more than happy to help you with small repairs. Sewing supplies are also available at reception.

MOSQUITO PLUG

We are happy to provide you with a mosquito plug free of charge. Please contact reception.

UMBRELLA

Umbrellas can be rented or purchased at reception. Price per rental or purchase: CHF 24.00.

Cleaning *Services*

ROOM CLEANING

If you would like your room cleaned or wish to adjust the service, scan the QR code on the room cleaning card located in your hotel room. Please let us know your room cleaning requirements by 9:00 a.m.

LAUNDRY SERVICE

You will find a laundry list and a laundry bag in your wardrobe. Please bring your cloths in the linen bag to the reception by 12 noon. The washed laundry will be delivered to your room the next day (within 24 hours). On Saturdays, Sundays and public holidays, we offer this service on request.

IRONING SERVICE

We can iron your clothes on request. Please ask at reception. Return is by arrangement.

SHOE POLISHING MACHINE

A shoe polishing machine is located on the ground floor of building 17 (main building) and in the lobbies of all hotel buildings.

Various *Information*

LOST & FOUND

Ask Reception if you have lost anything on site.

MAIL

Incoming mail will be held for you at reception. You will be notified by a "You have received mail" notice in your room. Letters and parcels can be left at reception for posting.

SMOKING

Smoking is prohibited in all rooms and buildings of CAMPUS SURSEE (including staircases, corridors and balconies) for reasons of fire safety and hygiene. Smoking areas are located outside the buildings by the ashtrays provided. We are also happy to serve you in our fumoir in the BAULÜÜT bar.